

To register for an AKO guest account, please go to www.us.army.mil and select "I'm A New User". Select the NEXT button next to guest accounts. MAKE SURE in the box titled "Army Sponsor Email Address" that you enter your sponsor's AKO email address (sponsor's username@us.army.mil). Once the required information has been entered click "Next". You will be assigned your AKO username and will be prompted to create a password (ensure that the password you create is NUMBERS AND LETTERS and a MINIMUM of 8 characters, 1 of which MUST be a letter and 2 of which MUST be numbers or special characters). Click "Finish".

An email will be sent to your sponsor requesting authorization for granting your account. To approve your request, your sponsor will then need to log into his/her AKO account and log into the Sponsor Management Console located under the "My Army Portal" section on the AKO Homepage. Once your account has been approved, you will be able to log into the AKO Portal immediately.

If you have not received an authorization notification and you are sure that your sponsor has approved your account, please contact the AKO Help Desk for further assistance.

NOTE: Guest accounts are good for 365 Days from the date of registration.

AKO Help Desk

Email: help@us.army.mil <<mailto:help@us.army.mil>>

Toll Free: 1-877-256-8737

Comm: 703-704-3791

DSN: 654-3791

Fax: 703-704-1923

The AKO Help Desk is operational 24x7 including holidays.